



Fact Sheet Interpreters

What is NICSS?

NICSS is the National Interpreting and Communication Services.

NICSS is a fee for service activity of Wesley Mission Brisbane.

We offer confidential and personalised sign language interpreting to professional and government entities and Deaf people and their families.

NICSS Interpreters are booked for non-medical appointments and other appointments not covered by NABS (National Auslan Booking and Payment Service).

Working for NICSS

If you are already an employee of Wesley Mission Brisbane / NABS you are automatically eligible for NICSS jobs.

Not a current employee

You can register for employment via the NICSS website. Fill out the online form on the Interpreters / Register for Employment page:
www.nicss.org.au/interpreters or contact us to find out more.

Conditions of Employment

If you choose to accept NICSS assignments, your current Conditions of Employment with Wesley Mission Brisbane will apply and should be read in conjunction with the Conditions of Engagement for NICSS Interpreters.

Services covered by NICSS

NICSS provides sign language interpreters for:

Public Hospitals*

- Doctor Appointment
- Outpatient Clinics
- On the Ward
- Overnight Stays
- Emergency Department

Private Hospitals*

- On the Ward
- Overnight Stays

Non-Medical Services

- Legal and Mediation settings, including court and police matters
- Conferences, Public Forums, Meetings, Job related Interviews, Events
- Financial Advice
- Education
- Translation Services (English to Auslan)

**Interpreting for Aboriginal and Torres Strait Islander sign language users is FREE for all public and private health care appointments.*

Video Remote Interpreting

Interpreters can attend onsite or link in remotely via Video Conference.

